ISLE OF ANGLESEY COUNTY COUNCIL			
Report to:	The Executive		
Date:	16 March 2015		
Subject:	Annual Equality Report 2013/14		
Portfolio Holder(s):	r(s): Cllr Kenneth P Hughes		
Head of Service:	Lynn Ball, Head of Function – Council Business / Monitoring Officer		
Report Author: Tel: E-mail:	Carol Wyn Owen, Policy and Strategy Manager 01248 752561 CarolWynOwen@anglesey.gov.uk		
Local Members: Not applicable			

A –Recommendation/s and reason/s

The Public Sector Equality Duty (PSED) requires that all public authorities covered under the Equality Act 2010 Statutory Duties (Wales) Regulations 2011 must publish an annual equality report by 31 March in the year following each reporting period. The role of the Annual Equality Report is to support the authority in meeting its general equality duty to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct that is prohibited by the Equality Act 2010
- Advance equality of opportunity between people who share a relevant protected characteristic and those who do not
- Foster good relations between people who share a protected characteristic and those who do not

We are required to publish a report covering 2013/14 by 31 March 2015 but an outline of progress up to December 2014 has also been included so as to provide a more up-to-date picture.

The Executive is requested to approve the Council's Annual Equality Report 2013/14 for publication by 31 March 2015.

B – What other options did you consider and why did you reject them and/or opt for this option?

C – Why is this a decision for the Executive?

To obtain high-level strategic ownership of our equalities agenda.

D – Is this decision consistent with policy approved by the full Council?

Yes. The Council's Strategic Equality Plan 2012 – 2016 was approved by full Council on 6 March 2012.

DD – Is this decision within the budget approved by the Council? Not applicable.

E – Who did you consult? What did they say? 1 **Chief Executive / Strategic** Leadership Team (SLT) (mandatory) Finance / Section 151 2 (mandatory) The draft annual report and its Legal / Monitoring Officer 3 appendices were circulated internally (mandatory) to services and other relevant officers for comment. Human Resources (HR) 5 6 Property Information Communication 7 Technology (ICT) Scrutiny 8 Local Members 9 **10** Any external bodies / other/s

F –	F – Risks and any mitigation (if relevant)				
1	Economic				
2	Anti-poverty				
3	Crime and Disorder				
4	Environmental				
5	Equalities				
6	Outcome Agreements				
7	Other				

FF - Appendices:

The Isle of Anglesey County Council's Annual Equality Report 2013/14

G - Background papers (please contact the author of the Report for any further information):

The Council's Strategic Equality Plan 2012 – 2016 and related documents: <u>www.anglesey.gov.uk/equalityplan</u>

CC-14562-LB/186954 CC145524-BB/186954

Isle of Anglesey County Council

Annual Equality Report 2013/14



How to contact us

If you have any questions or wish to make comments about this Annual Report, or would like to receive this information in alternative formats, please contact the Policy Unit:

By e-mail:equality@anglesey.gov.ukBy phone:01248 752561 / 01248 752520By fax:01248 750839By post:The Policy Unit (Equality)
Deputy Chief Executive's Department
Isle of Anglesey County Council
Council Offices
Llangefni
Anglesey
LL77 7TW

Index

How	to contact us	2
1.0 I	Introduction and Background	4
1.2 C 1.3 N	annual Equality Report Council priorities Iorth Wales Public Sector Equality Network Strategic Equality Plan	4 4 5
2.0 I	dentifying, collecting and using relevant information	5
	Our Communities Our Staff	
3.0	Assessing Impact	8
4.0 F	Promoting Equality	8
4.3 E 4.4 P 4.5 R	lealth Education Employment and Pay Personal Safety Representation and Voice Access to information, services, buildings and the environment	8 9 9 10 10
5.0 C	Our Equality Objectives	11
	What we have done so far What we intend to do next	11 11

1.0 Introduction and Background

1.1 Annual Equality Report

This is our third annual equality report since the introduction of the new general duty under the Equality Act 2010 and specific duties under the Statutory Duties (Wales) Regulations 2011. This report covers the period from 1 April 2013 to 31 March 2014. We have also included an outline of progress as at December 2014 so as to provide a more up-to-date picture.

1.2 Council Priorities

The Council adopted a new Corporate Plan on 5 December 2013. Our aim is, by 2017, to be a professional and well-run Council, innovative and outward looking in our approach, committed to developing people and partnerships in order to deliver efficient and effective services of good quality that are highly valued by our citizens.

The people of Anglesey were asked their views about which Council services were most important to them. The following three priorities were consistently found to be the most important:

- Supporting the most vulnerable
- Developing the economy
- Raising the standards of and modernising our schools

Our 2013-2017 Corporate Plan therefore focuses on these three areas. When working on the above, the Council will continue its commitment to equality, in terms of:

- service provision
- its responsibilities as a major employer and
- ensuring that Council policies, procedures and practices do not discriminate in any way.

1.3 North Wales Public Sector Equality Network (NWPSEN)

Equality officers in all six North Wales Local Authorities, Betsi Cadwaladr University Health Board, North Wales Fire and Rescue Service, Welsh Ambulance Service NHS Trust, National Parks Authority and North Wales Police have shared good practice for many years. During 2011/12, NWPSEN developed a set of shared objectives which every partner has agreed to. These are:

- Reduce Health inequalities
- Reduce unequal outcomes in Education to maximise individual potential

- Reduce inequalities in **Employment and Pay**
- Reduce inequalities in Personal Safety
- Reduce inequalities in Representation and Voice
- Reduce inequalities in Access to information services, buildings and the environment

Each objective has an accompanying set of action areas with different partners agreeing to contribute to each. Details of how our shared objectives were developed can be found in our partnership documents:

- Shared Equality Objectives a collaborative working project between North Wales public sector organisations
- Background and Research Document

Network members continue to work together to share good practice and make the most of the resources available.

1.4 Strategic Equality Plan

We explain how the Council has chosen to contribute towards the shared objectives in our Strategic Equality Plan which was published in March 2012. The Plan and the above partnership documents can be found at: <u>www.anglesey.gov.uk/equalityplan</u>

2.0 Identifying, collecting and using relevant information

2.1 Our Communities

We believe that we are continuing to take positive steps to identify and collect relevant equality information. This information is included within a wide range of corporate and service strategies, plans and committee reports that are published on our website. Key plans are also available for inspection at our public libraries. We are committed to continuously developing and improving the information we hold about protected groups on Anglesey and will continue to work with our partners and involve people to achieve this, as outlined in the following example:

The Council is working in partnership with Medrwn Môn (a third sector organisation) on engagement and consultation. Medrwn Môn have been able to secure funding for a portfolio of work in the community which is managed and administered locally through the organisation's appointed Community Voice Manager. The portfolio is a partnership of 9 projects, each of which are responsible for engaging with and supporting communities to become actively involved in the design and delivery of the services that affect them the most.

Each of the projects brings with it a strength in engaging with the hardest to reach groups within our communities, building their capacity through training and empowering them to participate and create a voice to be heard within the processes of developing and designing public services.

The portfolio encourages partnership working and information sharing as a means of best practice and will endeavour to promote long-term collaborative working within local public services. This way of working will help to provide more cost-effective solutions to problems across a number of themes - including community safety, housing, health and access to services - by inviting key stakeholders and service providers to engage with communities where they feel most comfortable and confident to do so (community events and activities, community forums, open days etc).

Individuals and communities of interest will be invited to engage and participate through the portfolio projects and supported to raise the issues identified with service providers. This engagement will help to provide public services with valuable information about their provision locally, offering an insight as to how effective these services are, and how they can be delivered or designed that is more productive.

The portfolio projects, whilst all different, will work together to share resources, information, expertise and experience to engage with the most excluded and hardest to reach communities across Anglesey, including those communities of interest who choose not to engage due to the feeling that their opinions or views do not count. A pilot initiative has been completed in the Seiriol ward, the results of which are encouraging and provides the bedrock upon which the Council in partnership with Medrwn Môn can roll out the model to other communities and local areas on Anglesey.

2.2 Our Staff

2.2.1 Employment Information

The Authority continues to collect and analyse data on the required protected equality groups through the electronic HR system. Whilst this system has helped to ensure the information on all new members of staff and staff changing roles is current and up-to-date, it is still a challenging task to collect this information relating to the current workforce whose information will not have been stored electronically previously.

The new, self-service, HR computer system (MyView) is proving to be a useful tool in filling some of the gaps currently present in the information collated. This secure system enables staff to check and update their own records, so the information stored should be up to date. However, not all staff have access to the internet and are therefore not able to log in and utilise this system. For these members of staff, a hard copy is available to download from the intranet or can be obtained through line managers and HR. However we are finding that staff who don't utilise the Authority's computer systems are not taking up this option, so more work needs to be done to drive this forward.

Correspondence is available to all staff that explains the reason why the Authority is collecting this data and has been sent out via the Authority's newsletter which is available to all staff. It also remains available through the Equality and Language section on the intranet. So, whilst the Authority is working positively to ensure the correct reporting features are in place, there is still more to do on gathering the data to ensure the information is as correct as possible.

People employed by the Authority as at 31 March 2014								
Male	Female	Total	Age <25	Age 65+	*Disabled	*BME**	*LGB***	
856	2511	3367	232	120	21	4	4	
People who have applied for jobs with the Authority over the last year						-		
Male	Female	Total	Age <25	Age 65+	*Disabled	*BME**	*LGB***	
338	575	913	63	4	17	10		
*It is not mandatory for employees or applicants to provide this data. Of those who have declared, this is the breakdown. **BME – Black, Minority Ethnic ***LGB – Lesbian, Gay, Bisexual								

We are able to provide the following employment information for 2013/14 :

2.2.2 Training

The Authority is committed to the development of employees and elected members to ensure that those employed and working with the Authority are skilled, trained and motivated to meet the challenging and diverse needs of the community. This training and awareness begins from the employee's first day and continues throughout their employment.

All new staff are expected to attend the corporate induction. Within this session, there is a specific section relating to equality and diversity, raising awareness of the Equality and Diversity Policy. By providing staff with the relevant equality information from day one, the Authority promotes and emphasises the importance of equality to its staff.

There is a 1-day Equality and Diversity training course available to all staff who wish to gain more information and increase their knowledge. HR also work closely with departments to develop any training sessions required to ensure their specific equality training needs are met.

The Authority currently does not have an e-learning platform for equality training as it believes in-house training is a more effective method of delivery. However, HR is working closely with the other five North Wales Authorities to move the training agenda forward. The WLGA are also developing equality e-learning modules which could be used by the Authority in future in order to increase the equality training provision available.

The Authority feels it is making positive steps towards promoting and developing Equality & Diversity within the organisation, and will continue to develop and evolve current methods to ensure progress positively continues.

3.0 Assessing Impact

The Authority recognises the statutory requirement for undertaking equality impact assessments and training is available for any staff members who feel they require further guidance when using the Authority's Equality Impact Assessment templates. The aim is for this process to become mainstreamed into day to day work of policymaking, employment practice, service delivery and other functions carried out within the organisation. This appears to be moving positively with more and more areas recognising the need for the equality impact assessments and evidence demonstrating that the guidance and templates available are being utilised.

To further embed and mainstream equality considerations, we have ensured a closer alignment between the equality impact assessment process and project management within the Authority. Initial screening will occur at Project Start-up and will continue to be an integral part of the process.

4.0 Promoting Equality

In the following paragraphs we outline some examples of what we did during 2013/14 and more recently to promote equality. For consistency, we are reporting under the themes of our regional equality objectives:

4.1 Health

4.1.1 Social Care Accolade

The Council's work to develop community centres for older people won the Citizens Controlling Services award at the Social Care Accolades 2013 held in Cardiff. Judges praised the partnership project with Agewell Hwyliog Môn which has created community centres offering a range of services and activities for older people to reduce social isolation. Staff worked closely with a group of older people to develop Agewell centres that would meet their needs and help them to maintain their independence for as long as possible. The Agewell programme is an important part of the Council's strategy for older people and is supported by Betsi Cadwaladr University Health Board, Public Health Wales and local older people.

4.2 Education

4.2.1 Canolfan Addysg y Bont

A new special school offering the highest standard of education for children and young people with special needs opened its doors to pupils in May 2014.

Canolfan Addysg y Bont in Llangefni offers modern learning facilities including new classrooms, a multi-purpose hall, sensory rooms and what is thought to be the island's only hydrotherapy pool. With no stairs or lifts, the site's natural gradient forms a key feature for the building. Specially designed sloping corridors create a unique and fully accessible special educational needs school for pupils.

4.3 Employment and Pay

4.3.1. Smarter Working

We noted last year that a Smarter Working Project Board had been established to develop a more modern approach to working and to ensure a more efficient use of office space available. This work is continuing and one of its benefits will be that more types of flexible working such as home working will be made available to staff.

4.4 Personal Safety

4.4.1 National Hate Crime Awareness Week

The Council is working with partners across North Wales to highlight the issues of hate crime and promote reporting to North Wales Police or Victim Support.

Hate crime is bullying, harassment or hate targeted against a person or group of people because of who they are, or who someone thinks they are. In 2013 there were 397 reports across North Wales. In response to this, the Welsh Government has created an All-Wales Hate Crime Awareness Week [11-18 October 2014] to increase understanding and encourage victims to report. During this week on Anglesey, information was posted on the Council's website, Facebook, Twitter accounts, a press release was issued, there was a programme on MônFM community radio (Thursday, 16 October) as well as a free poster campaign on local buses.

Victims are encouraged to report by phoning North Wales Police on 101 (999 in an emergency) or alternatively Victim Support has been commissioned by the Welsh Government as the official National Hate Crime Report and Support Centre for Wales. The contact details are:

Telephone: 0300 30 31 982 (free 24/7) www.reporthate.victimsupport.org.uk

Locally based Victim Care Units will make contact with victims within 48 hours of receiving a report.

4.5 Representation and Voice

4.5.1 Diversifying Democracy in Local Government

In July 2013, Lesley Griffiths, the then Minister for Local Government and Government Business, announced the establishment of an Expert Group on Diversity in Local Government. The Expert Group's report '*On Balance: Diversifying Democracy in Local Government in Wales*' was published on 5 March 2014. 24 recommendations are made in the report, 15 of which are related to widening participation in local government, including:

"Recommendation 17: 'Member Champions' in each council should be encouraged to play an external role in encouraging greater participation in local government."

A network of diversity champions across Wales is to be established and each local authority has been asked to appoint a member diversity champion from an underrepresented group. Cllr Carwyn Jones has been appointed as Diversity Champion for Anglesey.

4.6 Access to information, services, buildings and the environment

4.6.1 Webcasting of Council meetings

Members of the public no longer have to visit the Council Chamber in Llangefni to attend meetings of the Executive, the Planning and Orders Committee or the full Council, as they can watch meetings in the comfort of their own home. The scheme, which started in June 2014, is a two-year pilot which will broadcast meetings online in a bid to promote local democracy and public engagement. All the audience needs is a device with an internet connection to view meetings live at:

www.anglesey.public-i.tv/core/portal/home

The webcasting scheme will also allow people to replay meetings that have taken place, at a more convenient time or location. The aim of this project is to promote transparent decision-making and accountability; improve citizen engagement, particularly with the younger generation and improve understanding of the democratic process.

5.0 Our Equality Objectives

5.1 What we have done so far

Our equality objectives, and details of how we chose them, were published as part of our Strategic Equality Plan. **Appendix 1** gives an outline of the progress made as at December 2014 towards achieving these objectives.

We believe that we are taking positive steps towards fulfilling our equality objectives. This is demonstrated in Appendix 1 and in the examples noted in section 4 of this report – promoting equality.

5.2 What we intend to do next

We will continue to work towards achieving our equality objectives as outlined in this report and are committed, within the capabilities and influence of the County Council, to :

- eliminate unlawful discrimination, harassment and victimisation and other conduct that is prohibited by the Equality Act 2010
- advance equality of opportunity between persons who share a relevant protected characteristic and those who do not
- foster good relations between people who share a relevant protected characteristic and people who do not

March 2015

Objective One: Redu What we said we	By whom /	Relevant	What we have done so far (as at December 2014)
would do	By when	Group	
Action Area: The numb	er of people, in ur	nder-represented	groups, choosing healthy lifestyles increases
Continue to provide activities for targeted groups and look at, in some instances, increasing participation	Leisure Services Ongoing work programme	Age Disability Gender	Disability Sport Wales Work has been carried out with targeted clubs to maintain current participation and, where relevant, look to increase the opportunities available. The main area of work is within "insport" Club. This involves working with mainstream clubs to assist
Implement relevant actions within the	Leisure Services	To be identified as part of the	them in becoming more inclusive. A number of clubs on Anglesey have completed the minimum ribbon standard and a number of additional clubs are committed to the journey. This
Creating an Active Gwynedd and Anglesey' action plan	process will see huge gains in the number of sustainable opportunities for disabled people on Anglesey. Events have also been held to highlight the local opportunities that are now available for disabled participants through mainstream clubs.		
			Work is also underway to develop an inclusive bike track at the Conway Centre, Llanfairpwll, to ensure there is a safe, accessible facility for people using adaptable bikes.
			5x60 2013/14 proved to be another successful year for the 5x60 programme on Anglesey. The authority was once again the top local authority in Wales for the number of children taking part once or more in 5x60 activities. Anglesey was also first for children participating 5 times, 20 times and 30 times or more, which shows that the youngsters are enjoying quality physical activity sessions and coming back for more.

What we said we would do	By whom / By when	Relevant Group	What we have done so far (as at December 2014)
			A key priority for the team is to get more young girls active. The number of girls attending at least one session was reported to be 86% - an increase of 12% since 2012/13. Another priority is developing the volunteer base so that youngsters can assist or deliver sessions in schools, thereby allowing staff to be able to take a step back and concentrate on developing and promoting the scheme. These young people are becoming leaders in their own right, with 380 sport qualifications achieved last year.
Action Area: The care c	l of older people is i	mproved to ensu	re they are treated with dignity and respect
Continue to work towards implementing the Council's Commissioning Strategy for Older Peoples' Services	Social Services - Adults Services 2011-2014	Age	We have made much progress over the last 12 months with the development of a number of work-streams prioritised by the Older Adults Transformation Board, which was established in March 2013 to lead on the Transformation Programme for Older People's services. We commissioned a comprehensive needs assessment through Housing support Partnership to inform the development of a Service Intentions document which was released for consultation during the first quarter of 2014. The needs assessment has also evaluated the need for different models of accommodation and support to meet needs within a growing older population over the next 20 years.

What we said we					
	n / Relevant What we have done so far (as at December 2014)				
would do	Group				
Action Area: The needs of people with poor mental health and learning disabilities are better understood					
Continue to work owards implementing	DisabilityLearning Disabilities - We had planned to commend substantive review of learning disabilities services du 2013/14. However, a decision was taken to prioritise transformation programme for Older People during 20 	ring the 013/14 and rning ussions ocal joint We have in ery of in a			
	arrangements for community mental health services. place a jointly agreed Improvement Plan for the delive community Mental Health services which we review of quarterly basis through local service management	w er n			

Objective Two: Re	educe unequal ou	tcomes in Educa	tion to maximise individual potential
What we said we would do	By when / By whom	Relevant Group	What we have done so far (as at December 2014)
Action Area: The education	onal attainment ga	ap between differe	ent groups reduces
Maintain the performance of pupils with sensory and physical disabilities at the end of all Key Stages so that no significant gap in educational attainment is seen	Education Continuous	Disability	Pupils continued to be provided with adequate support so that no significant gap in education attainment was seen between disabled pupils compared with their peers at the end of all Key Stages. It should be noted that the number of pupils within this category is low.
No significant gap in educational attainment at 16+ of pupils with English as an additional language (EAL) who have been in the authority's schools for more than three years	Education Continuous	Race	There was no significant gap in educational attainment at 16+ between pupils with English as an additional language (EAL) and the results for their peers in 2013. It should be noted that the number of pupils within this category is low.
Halve the educational attainment gap between boys and girls at the end of Key Stage 3, where it is more than 10%	Education Continuous	Gender	Anglesey's core subject indicator for KS3 (2014) showed a difference of -10.2 between boys and girls which is disappointing after reductions over the last few years to -3.98 in 2013. This compared with -4.73 in 2011-12; -5.28 in 2010-11 and -12.34 in 2009-10. Analysis of the figures show that girls' performance has
			increased significantly since 2013; to 89.9% from 83.6% which is higher than girls' performance across Wales, which is 85.5% (2014). On the other hand, boys' performance has increased very slightly, from 79.6% to 79.7% which is higher than boys'

What we said we would do	By when / By whom	Relevant Group	What we have done so far (as at December 2014)
			performance across Wales, which is 76.5% (2014). There is a difference of -8.7% nationally between boys and girls.
Action Area: Identity base	d bullying in sch	ools reduces	
Provide training to schools in response to the new Welsh Government anti- bullying guidance 'Respecting Others' (October 2011).	Education April 2012	Disability Gender Race Religion and Belief Sexual Orientation Gender Reassignment	 Schools produce annual reports on safeguarding children that include information about instances of bullying. Following the preparation or a summary report (2013) the Authority's Inclusion Group has worked on: i) a detailed definition of bullying for the purpose of official school records. ii) a Transgender policy. The aim is to share these with schools during 15/16. The Authority continues to work with schools on the "Behaviour Manager' programme within SIMS which is a method for recording instances in more detail. More work needs to be done to develop software so that the information is used to plan school strategy. The next stage will then be to pilot the programme in primary schools. The Authority has also shared policy templates with schools with a recommendation that they be discussed with School Councils before they are adopted. The template is available on the Authority's website for school heads.

What we said we would do	By when / By whom	Relevant Group	What we have done so far (as at December 2014)
Action Area: Training in e	quality and divers	sity awareness pro	ovided for schools
Provide training to schools to raise awareness of responsibilities placed upon them by the Equality Act 2010.	Education Raise awareness – March 2012 COMPLETED. Training – April 2012 COMPLETED.	All groups	 Guidance was given to schools via the Authority's school heads website in September 2014. All documents required by schools were circulated with the guidance. The priorities for between 2014 and 2017 are: (1) Build upon the work done over the last three years by developing anti-bullying activities and activities aimed at reducing hate crime, using the Estyn report 'Action on Bullying', (2014) and other resources as a basis for school plans.
			 (2) Implement and develop the cashless system for school meals in the secondary sector to reduce the stigma for deprived pupils. Primary schools to look at their current procedures to ensure that there is no stigma for these pupils. (3) Implement plans to reduce the difference in the performance of pupils receiving free school meals and pupils who do not.
			The schools' Access Plans also form part of the Strategic Equality Plan and schools should consider if it is timely to reviev these plans to ensure that they are up-to-date.

Objective Three: Re What we said we	By when /	Relevant	What we have done so far (as at December 2014)
would do	By whom	Group	
Action Area: Inequalit addressed	ties within recruit	ment, retention,	training and promotion processes are identified and
Raise awareness amongst staff of the right to apply for flexible working	Human Resources Continuous	Pregnancy and Maternity Age Disability Gender	The Council's Flexible Working Policy remains available for staff to read on the intranet and HR Officers and line managers are available to offer further advice and guidance to staff.
Look to develop further strategies to assist staff to work flexibly	Human Resources Ongoing programme of work	Pregnancy and Maternity Age Disability Gender	The Authority has introduced a new flexible working scheme that has removed core hours and increased the bandwidth of the working day to allow employees more flexibility in their working hours. This has proven to be very successful to date. We have also established an Additional Annual Leave Purchase Scheme to support staff members' work-life balance. However uptake on this remains to be limited at present. The Smarter Working Project Board is continuing to develop a more modern approach to working and to ensure a more efficient use of the space available. One of the benefits will be that more types of flexible working such as home working will be made available to staff.

Objective Three: Re	Objective Three: Reduce inequalities in Employment				
What we said we	By when /	Relevant	What we have done so far (as at December 2014)		
would do	By whom	Group			
Action Area: Any pay	gaps between di	fferent protected	d characteristics are identified and addressed		
Develop a system whereby the Authority is able to establish any gender pay gaps	Human Resources This will be developed following completion of job evaluation and single status.	Gender	This will be addressed following the completion of job evaluation and single status. This project is currently on target for completion. The timescale for full implementation is Spring 2015.		
Encompass all the protected characteristics	Human Resources This will be developed following completion of job evaluation and single status.	All groups	As above.		
Analyse the workforce data year-on-year and produce an annual report of the information analysed.	Human Resources 31 March 2013 and by 31 March annually thereafter.	All groups	A new, self-service, HR computer system is in operation. This secure system enables staff to check and update their own records. Staff without access to this system are able to download hard copies from the intranet or to obtain copies from line managers/HR. Further details can be found under section 2.2 of the annual equality report.		

What we said we would do	By whom / By when	Relevant Group	What we have done so far (as at December 2014)
			ent increases and steps are taken to reduce
incidents of hate crir	-		ent increases and steps are taken to reduce
Develop accessible mechanisms to enable tenants to report acts of discrimination or inappropriate comments and behaviour at participation events	Housing 31 March 2013	All groups	All participation activities are now planned, recorded and evaluated. Participants are given an opportunity to provide feedback at each participation event.
•	rting of domestic	c abuse increase	es and steps are taken to reduce incidents of
domestic abuse Continue to work towards raising awareness and eradication of domestic abuse through the work of the Ynys Môn Domestic Abuse Forum	Housing (Community Safety) As per the Domestic Abuse Forum Action Plan	Gender	The Ynys Môn Domestic Abuse Forum is currently under review. The Gwynedd and Anglesey Community Safety Partnership have been considering looking at developing a joint county domestic abuse forum. However, action is currently suspended on this issue due to the impending Welsh Government Gender-Based Violence, Domestic Abuse and Sexual Violence Bill, as it is anticipated that some guidance may be given by Welsh Government on the roles of domestic abuse forums across Wales and what they are expected to look like.

Objective Four: Re What we said we	By whom / By	Relevant	What we have done so far (as at December 2014)
would do	when	Group	
			The Gwynedd and Anglesey Community Safety Partnership continues to raise awareness of domestic abuse by arranging multi-agency activities to support White Ribbon Day (25 November). In 2014, Partnership members across Gwynedd and Anglesey took part in coffee mornings and held an awareness raising information stand at Ysbyty Gwynedd to liaise, engage, distribute information and raise awareness of domestic abuse to members of the public.

What we said we would do	By whom / By when	Relevant Group	What we have done so far (as at December 2014)
Action Area: Decision-	making bodies l	pecome more	representative of the communities they serve
Implement, review and further develop the Democratic Renewal Strategy	Policy Phase One – 3 May 2013 (County Council election)	All groups	 Work is being undertaken on a national level in response to the report of the Expert Group on Diversity in Local Government "On Balance: Diversifying Democracy in Local Government in Wales" (see also section 4.5.1 of the main report). An action plan has been developed by Welsh Government and we will be acting in accordance with these requirements.
			ved through strengthening links between the public people from all protected groups
Work with regional partners to assess the feasibility of regional engagement and consultation structures	Policy 31 March 2013	All groups	The North Wales Public Sector Equality Network (NWPSEN) has identified some joint actions to help us achieve the above regional objective. NWPSEN members continue to work together to engage with stakeholders and will hold joint events as and when resources allow.

Objective Five: Redu	Objective Five: Reduce inequalities in Representation and Voice				
What we said we	By whom /	Relevant	What we have done so far (as at December 2014)		
would do	By when	Group			
Work with partners to	Policy	Race;			
identify and engage		Gypsies and			
with hard to reach	31 March 2013	Travellers;			
groups in the local		Religion and			
population and work		Belief;			
towards filling the		Gender			
gaps identified in local		Reassignment;			
data		Sexual	The Council is working in partnership with Medrwn Môn (a		
		Orientation.	third sector organisation) on engagement and consultation.		
			Further details can be found in section 2.1 of the annual		
Work with local	Policy	All groups	equality report.		
partners to ensure that					
we make the best use	31 March 2013				
of resources within					
existing forums to					
progress equality					
issues					

What we said we	By whom /	Relevant	What we have done so far (as at December 2014)
would do	By when	Group	
Action Area: Access to	o information and	d communication	ns and the customer experience improve
Raise awareness of	Policy	Disability	
the Council's			
Corporate Identity	31 March 2013		
Manual and produce			
good practice			
guidelines for staff in			
terms of producing			
documents in			
alternative formats			The work of producing good practice guidelines for staff is
Produce good practice	Policy	Race	currently in progress.
guidelines for staff in			
terms of interpretation	31 March 2013		
services for speakers			
of languages other			
than Welsh and			
English	107		
Implement the	ICT	Disability	In addition to the work completed in 2013 all members are
Modern.Gov	All relevant		now updating the register of gifts and hospitality through
democratic system	officers to		Modern.gov and members and staff can use the secure
	receive training		democracy extranet to access agendas, minutes, reports,
	on the new		decisions and private papers from outside the council
	system by 31 March 2013		network.

Objective Six: Impro	ve Access to in	formation, servio	ces, buildings and the environment
What we said we	By whom /	Relevant	What we have done so far (as at December 2014)
would do	By when	Group	
Develop a diversity profile of Council tenants to gain a better understanding of individual needs	Housing 31 March 2013	All groups	The profile exercise for existing tenants has now been completed and the profiling of new tenants is routinely carried out at commencement of tenancy. The data will now be used to target vulnerable tenants, with particular focus being paid to tenants who are likely to be affected by the changes brought about by welfare reform and the introduction of Universal Credit.
Action Area: Physical	access to the se	rvices, transpor	t, the built environment and open spaces improve
Continue to improve	Highways	Disability	By the end of 2013/14, easy access boarding kerbs were in
bus stops on the			place at 184 bus stops on the island (32%). Although no
island to make them	Ongoing -		specific budget has been earmarked for 2014/15 it is
accessible	Progress on		intended to carry out further improvements as part of other
	improving bus		planned schemes.
	stops will		
	depend on the		
	availability of		
	annual funding		

Objective Seven: Im	Objective Seven: Improve the Council's procedures to ensure fairness for all				
What we said we would do	By whom / By when	Relevant Group	What we have done so far (as at December 2014)		
	•. •	ne is in place to	ensure the right staff have the rights skills to deliver		
equality improveme	nt				
Raise awareness of equality e-learning modules amongst Council staff	Human Resources Continuous	All groups	The Authority currently has no e-learning platform for equality training. Following regular promotion, it was felt that not enough employees where utilising the resources previously available.		
			However, HR is working closely with the other five North Wales Authorities to develop the resources available and move the training agenda forward. A specific E-learning network is in its early stages with representatives from the North Wales Authorities meeting regularly to co-ordinate what resources can be jointly used to the benefit of all North Wales Local Government employees. The WLGA are also developing equality e-learning modules which could be used by the Authority in future.		
Continue to promote equality and diversity training for all staff, where services have identified specific training needs, such as offering training specifically for front- line staff	Human Resources Continuous	All groups	In terms of training, Human Resources raise awareness of equality and diversity within the corporate induction and regularly advertise equality training sessions that are open to all staff. HR work closely with departments to develop any specific training sessions required to ensure their equality training needs are met.		

Objective Seven: Im	Objective Seven: Improve the Council's procedures to ensure fairness for all			
What we said we	By whom /	Relevant	What we have done so far (as at December 2014)	
would do	By when	Group		
Action Area: An effectiv	e corporate proces	ss is established to	o ensure the ongoing assessment of impact across services	
Continue to develop and	Policy	All groups	We are continuing to work towards securing a consistent	
improve our corporate			approach across the authority in terms of completing	
process and secure a	Continuous		effective equality impact assessments. Further details can	
consistent approach across the authority in			be found in section 3.0 of the annual equality report.	
terms of completing				
effective impact			Regular Equality Impact Assessment training sessions are	
assessments.			arranged by the HR team in order to establish a consistent	
			approach with regards to policy writing.	
	-	n place that will en	nable procured services to meet the authority's commitments	
and expectations on eq				
Assess procurement	Finance	All groups	Procurement in Anglesey is continuing the process of	
policies and strategy			transformation. This is primarily being achieved through the	
to consider whether	31 March 2013.		'Procurement Improvement Project', which has seen three	
they adequately meet			new members of staff join the procurement team. The	
the aims of the duty			increase in staff will ensure that Procurement will be a more	
and make any amendments deemed			effective and supportive function and ensure that robust procedures and practices are in place.	
necessary.			procedures and practices are in place.	
necessary.			The procurement manager will be leading on the	
			Procurement Improvement Project in an effort to achieve	
			£200,000 in efficiency savings and to ensure that	
			Anglesey's procurement practices are fully compliant with	
			relevant EU regulations and UK legislation. The	
			procurement team is working on its procurement strategy	
			which will be communicated to all the relevant stakeholders,	
	·		and areas of non-compliance and where efficiency savings	

What we said we would do	By whom / By when	Relevant Group	What we have done so far (as at December 2014)
			can be made are being identified and addressed. Procurement has also started modernising its processes, with an increase in electronic tendering and utilising tendering/procurement websites such as sell2wales.gov.uk and bravosolutions to follow best practice guidelines on transparency and reduce paper and cost.
			Part of the project is to better engage with local suppliers, to ensure that they are more aware of tendering opportunities with Anglesey. This will also help achieve savings whilst contributing to economic development on the island. This aspect of the project will become more prominent in 2015. Supplier engagement events will be held to ensure that local suppliers are aware of opportunities and of the tendering processes. We continue to work with other authorities across North Wales, and utilise all-Wales frameworks tendered by the National Procurement Service (NPS) to help achieve efficiency savings. All contracts valued over £2m will be using the ' Value Wales Community Benefits Tool' that measures the suppliers' commitment to benefiting the community and the local economy – measuring aspects such as employment or training (NEETs) and apprenticeships for young people.